

## **INDIANA UNIVERSITY SCHOOL OF DENTISTRY Clinic Information**

Your contribution to our students' education is invaluable, and we want you to know that we appreciate your interest and support.

Your initial visit will be a screening evaluation appointment (317.274.7433). At that same visit, if you are accepted as a patient at I.U.S.D. and you desire to have treatment done here, you can have the necessary radiographs (x-rays) taken and your diagnosis/treatment planning will be started. After that appointment, you will be assigned to a dental student in one of our Comprehensive Care Clinics or Graduate Clinics depending on your treatment needs.

We attempt to assign you to a student as soon as possible, however depending on the type of treatment you need, there may be a delay in assignment. (There can be a waiting list for certain procedures due to the volume of patients desiring a certain type of treatment.)

Prior to your assignment to a dental student, if you need routine dental work, you may need to seek care in private practice. Emergency treatment is available at our emergency clinic located at our Regenstrief Emergency Clinic located at 1050 Wishard Boulevard. Please call (317) 278-0527 for information about this clinic.

Once you are contacted by a student for your treatment, please remember the following:

1. It is important for you to make a note of your student's name and telephone numbers where the student can be contacted.
2. Try to arrive 5-10 minutes before each scheduled appointment, and make sure you know where to report for each appointment.
3. Each appointment will last 3-4 hours, and many times you will be needed once a week.
4. Total treatment usually takes several months.
5. **Children may accompany patients to appointments only if they are supervised by another adult in the waiting room.**
6. Students are closely supervised by faculty for all dental treatment.
7. **Prompt attendance for all dental appointments is required. Constant tardiness, broken appointments or frequent cancellations will result in your treatment being discontinued.**
8. Payment may be made by cash, check, MasterCard, Visa or Discover. Patients with Medicaid must bring your card at each visit. Patients with dental insurance should be prepared to pay for appointments until information is received from their insurance company stating what portion the company will pay and an assignment of benefits to the school is established.
9. **For information on possible weather closings, call 317.278.3000 or check [www.dentistry.iu.edu](http://www.dentistry.iu.edu) then click on weather up-date link.**